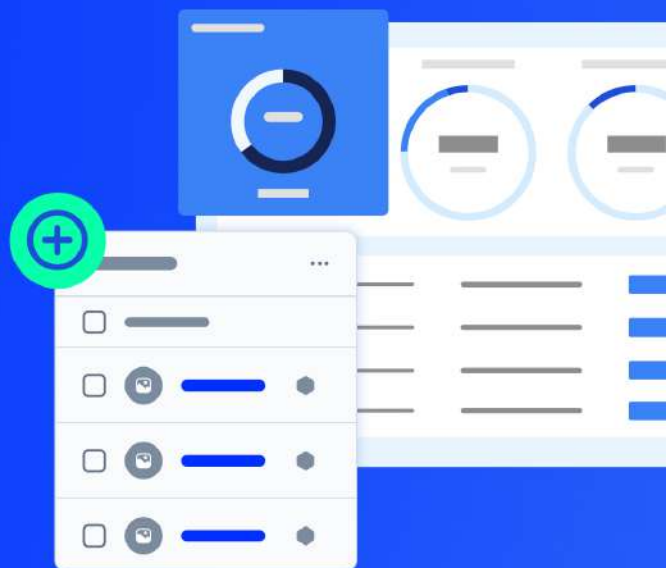


Transform guest engagement with AI responses

The feature enables hotels to create suggested AI generated responses to online reviews. Suggested answers will be approved by the hotel team and sent to the guests through the respective OTA's or review sites.



Boost efficiency

Automate review responses to save time and enhance guest engagement.



Ensure branding consistency

Maintain uniform tone of voice and style across all platforms.



Support responses

Apply changes to the generated response in the languages spoken by the staff & automatically translate in the review language.



Save time

Minimize resources spent on reviews and focus on guests.



How can the AI review response improve the guest experience?



Personalized experience

Use property insights to tailor responses and automatically detect and address unique hotel and brand characteristics.

Enhanced productivity

Efficiently edit responses, and integrate directly with major review platforms like Booking.com and Google. Multi-lingual responses supported.

Tailored control

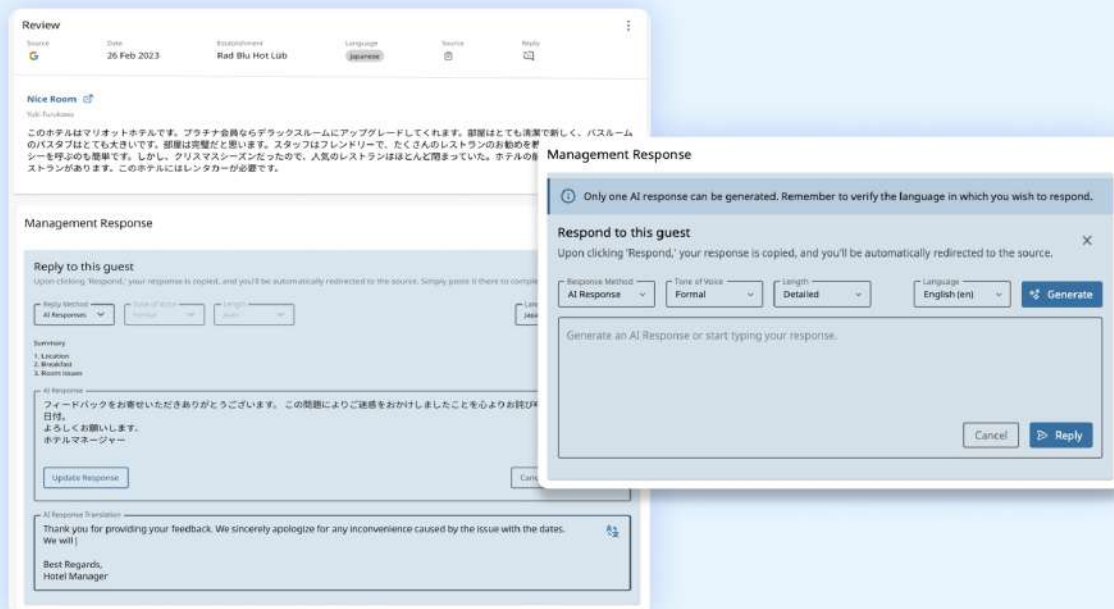
Activate AI responses for specific properties, manage response volume, and access detailed consumption reports.

Flexible configuration

Customize settings at the account, group, and property levels, ensuring brand-aligned responses.

Access management

Create and manage user workgroups with secure access for generating AI responses.



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