

# Harmony with Webex

Hospitality Communication  
with Cloud-Powered Innovation



• THINK DIFFERENT – BE DIFFERENT •



# Why Harmony with Webex?

Hotels are evolving, and so should your communication systems. Harmony with Webex is a cloud-based communication platform designed specifically for the hospitality industry, ensuring seamless staff-coordination, enhanced guest experiences, and cost-effective operations.

## Key Benefits :



### Scalable & Cost-Effective

Reduce overhead costs with our Per User Monthly Payment (PUMP) model.



### Seamless PMS Integration

Works effortlessly with Opera PMS and other leading hotel management systems.



### AI-Powered Automation

Improve service efficiency with virtual agents handling guest inquiries.



### 24/7 Reliability & Security

Hosted on Oracle Cloud Infrastructure (OCI) for high availability and data protection.



### Multi-Device Compatibility

Staff can connect via desktop, mobile, or tablet-anytime, anywhere.




### Eco-Friendly Operations

Reduce hardware dependency and carbon footprint with a cloud-first approach.

Seamless  
Staff-coordination.  
Enhanced  
Guest Experiences.





Flawless Execution.  
Memorable Stays.

## How Harmony with Webex Enhances Hotel Operations



### For Front Desk & Guest Services

- Quick guest request fulfillment through **automated ticketing and real-time notifications.**
- AI-powered **virtual concierge** for personalized guest interactions



### For Hotel Management & Operations

- Centralized communication dashboard for **team collaboration and workflow tracking.**
- **Mobile access** for real-time updates and multi-property management.



### For IT & Communication Teams

- **PBX replacement** with a cloud-based, future-proof solution.
- **Regulatory compliance & data security** across multiple regions.

# Harmony

Webex® | Broadworks®



## Experience the Future of Hospitality Communication

Join leading hotels that have already transformed their operations with Harmony with Webex.

Visit us at The Hotel Show Dubai to see it in action !

## Showcasing at The Hotel Show Dubai



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**Harmony with Webex - Powering the Next Generation of Hospitality Communication!**