

**IPTV - MOBILE APPS - KIOSK - GUEST ROOM INTEGRATION- INTERNET GATEWAY - DIGITAL SIGNAGE**

# Hero Apps IPTV Interactive Solution.

Version 2.1

**heroapps.com**

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## Hero Apps for Hospitality

HeroApps is a premier integrated technology solutions provider to the hospitality industry. We are one of the hospitality service providers delivering reliable and interactive multi-media services, HD IPTV Solution, Digital Signage Solution, wired and wireless broadband connectivity services and managed network solutions.

This system offers your organization an integrated solution for television, telephony, Internet, Digital Signage and value-added interactive services in the same network, achieving a better Management of the communications. Our total technology solution, network monitoring, and comprehensive customer support enable hotels, hospitals, banks, Malls and public locations to offer a superior experience...

Hero Apps Interactive solutions develop a complete range of single and multi-room IPTV solutions. Select from a number

of highly integrated solutions to build and deliver multimedia services over IP based networks from basic standard definition (SD) to high definition (HD), to channel broadcasting and streaming video-on-demand (VoD), Web browsing and Interactive Theme support.

Hero Apps Interactive TV is an approach to television advertising and programming that creates the opportunity for viewers to communicate with advertisers .

Hero Apps Support the Ultimate platform for comprehensive and easy television Management without Settop Box. We support Inbuilt STB Televisions like Samsung, LG and Philips. Also compatible with any TV set ( CRT, Plasma, LCD or LED ) using Settop Box.



## HeroApps Interactive Solution

**ALL YOU NEED TO OPERATE HI-END ENTERTAINMENT SOLUTION  
ON YOUR PREMISES**

### Guest Experience on HeroApps Interactive

HeroApps work hard to keep our products up-to-date with latest trends in visual design and guest interaction.

Welcome Screen appears automatically on guests TV Set after checking from Reception Interface or after PMS gives check-in order to HeroApps Interactive IPTV System. Hero Apps system supports multiple alphabets, cultures and languages for guest to choose from and others can be easily added to the system.

Customizable and available in a number of standard styles, the HeroApps Interactive IPTV Portal is a perfect solution for hotel TV deployments, residential TV systems, corporate boxes, care homes, hospital bedside TV systems, military and commercial vessels and mining complexes.



**Al Mahmoud**  
Room no: 101

Manama, AE - clear sky  
18.52°c  
Thursday, 18 Jan 2018

Paris  
06:54:42



Entertainment



My Hospital



Apps



Services



OrderFood



directories



Rooms TV blocked automatically through PMS system if Room's are not Check-in



Guest welcoming message from hotel management with multiple language selection

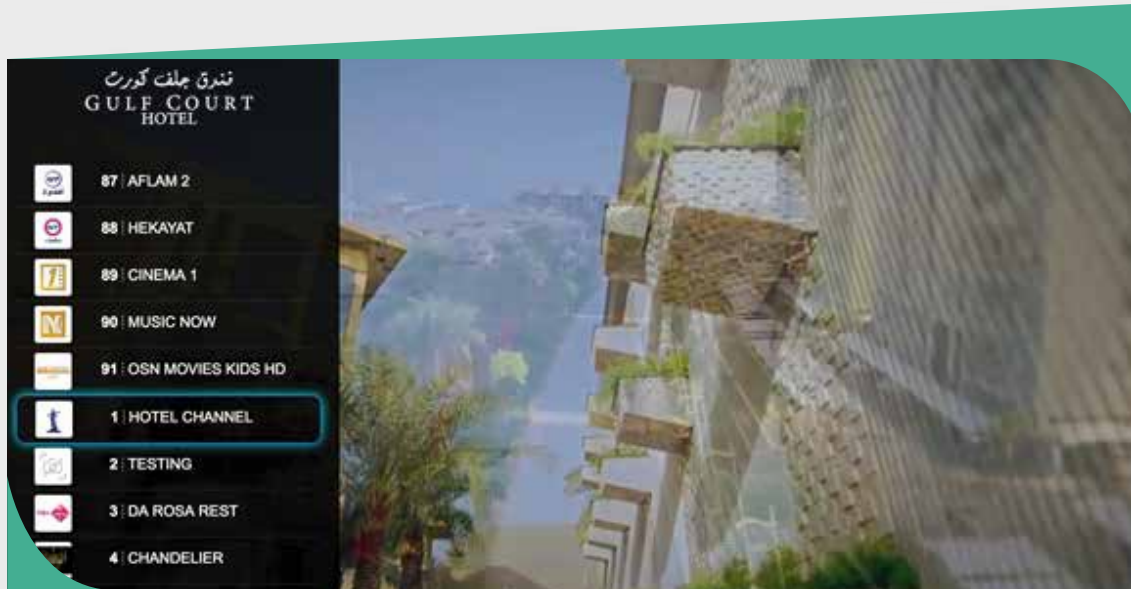


Easy to navigate interface with direct access to Entertainments, Hotel Information, Apps , Food Order, Video on demand, My bill and other upsell and cross-sell options.

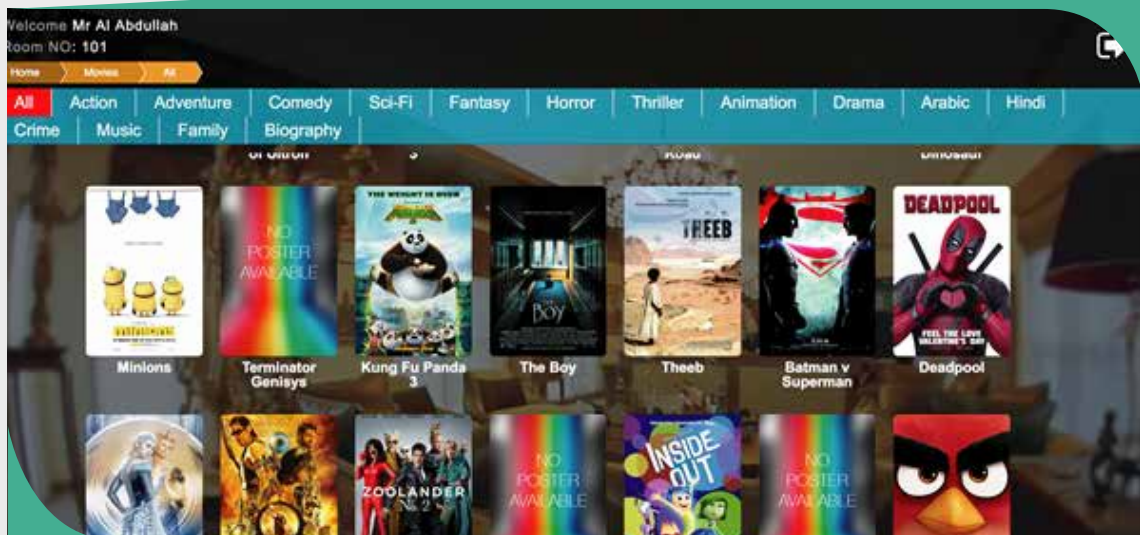


Managing TV Channels , VOD , Music and Radio is integral part of HeroApps Interactive IPTV System. As part of our End-to-End approach, we deliver everything from single system.

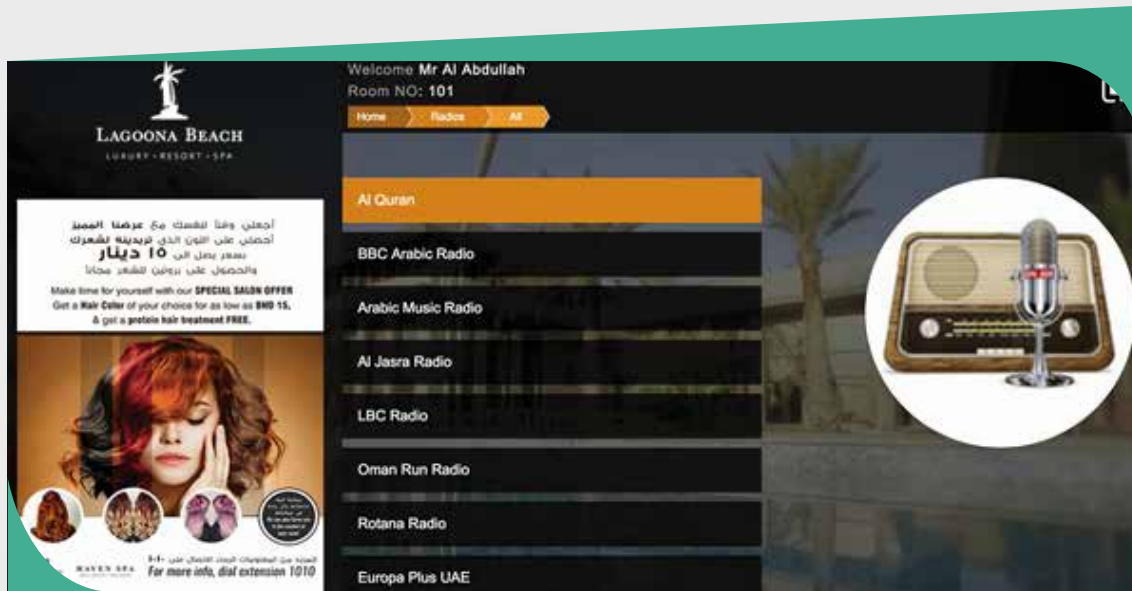




You can easily manage all your TV channel sources, add or remove channels, even create specific channel packages and deliver different channels to specific rooms this way.



For VOD you can quickly import and convert new movies, share movie metadata, define payment model (pay-per-view, pay-per-package, pay-per-minute, etc.)



Guest can enjoy Music and online FM through IPTV system, and option to add, remove Music favorites.



Display Hotel Information like Restaurant, Gym & Spa, Guest rooms, Meeting Room, pools etc..

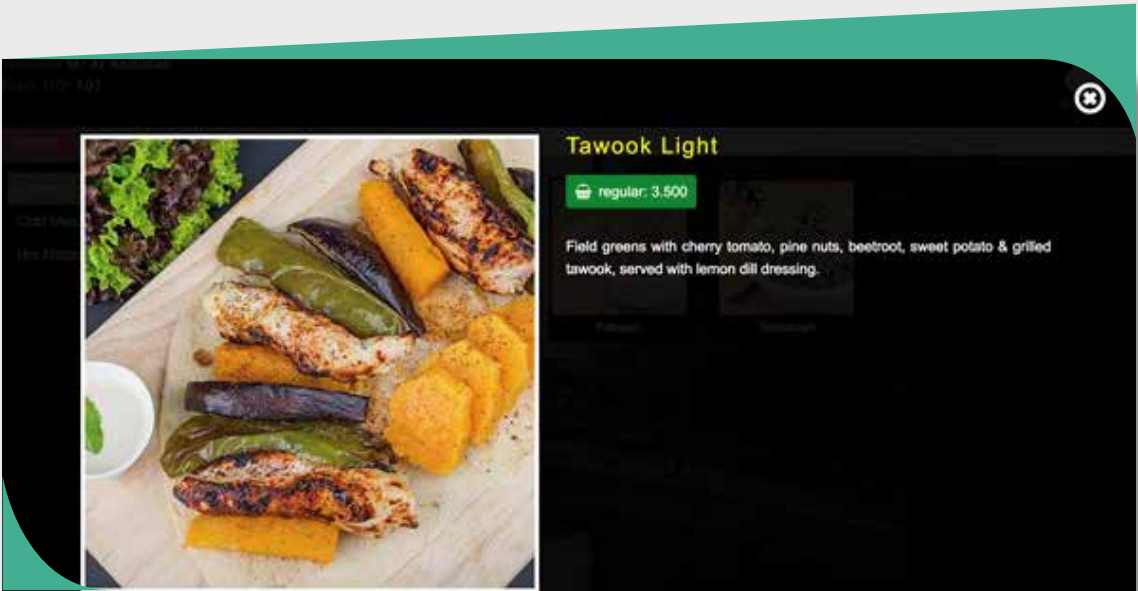


Detailed information about property shared with guest through interactive IPTV system.

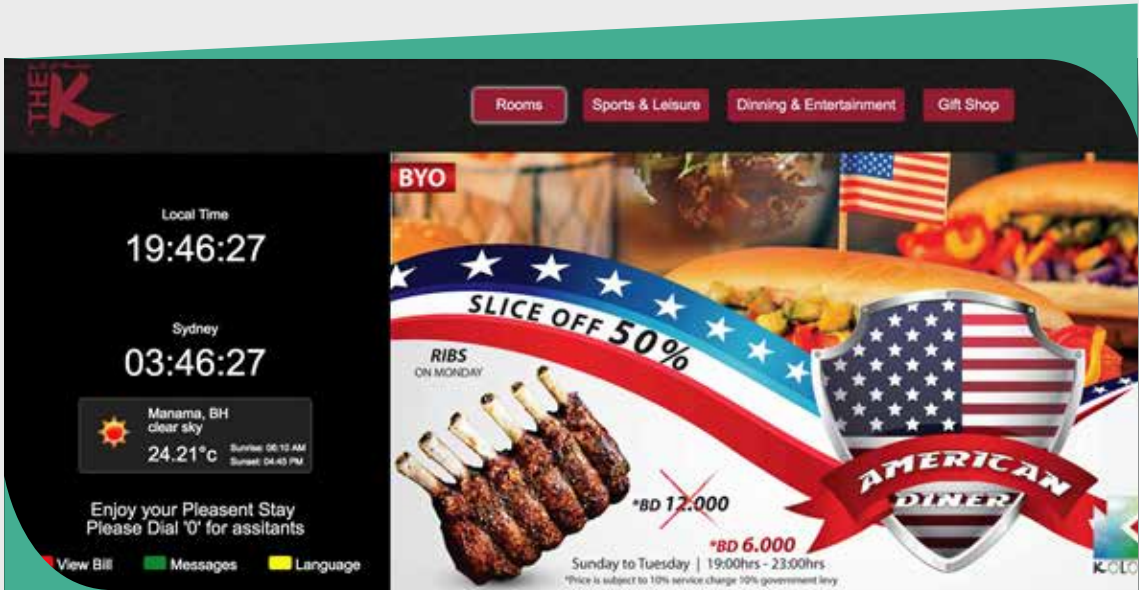


All your room-service offer is now available via guest TV set. All guest must do is to select food option and confirm by OK button. All guest request appears on reception dashboard or in your hotel system instantly.





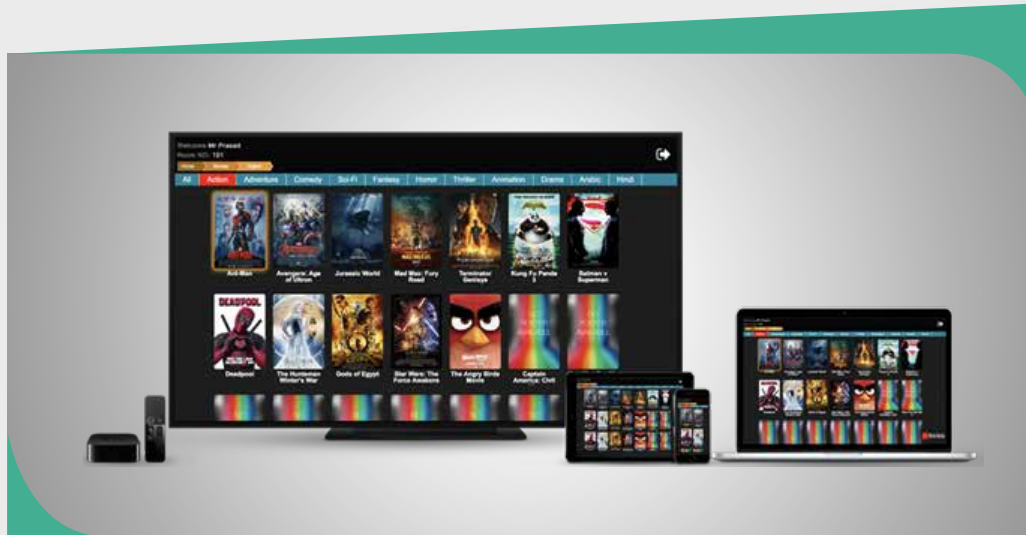
Display Bills of all Misalliances charges and food orders



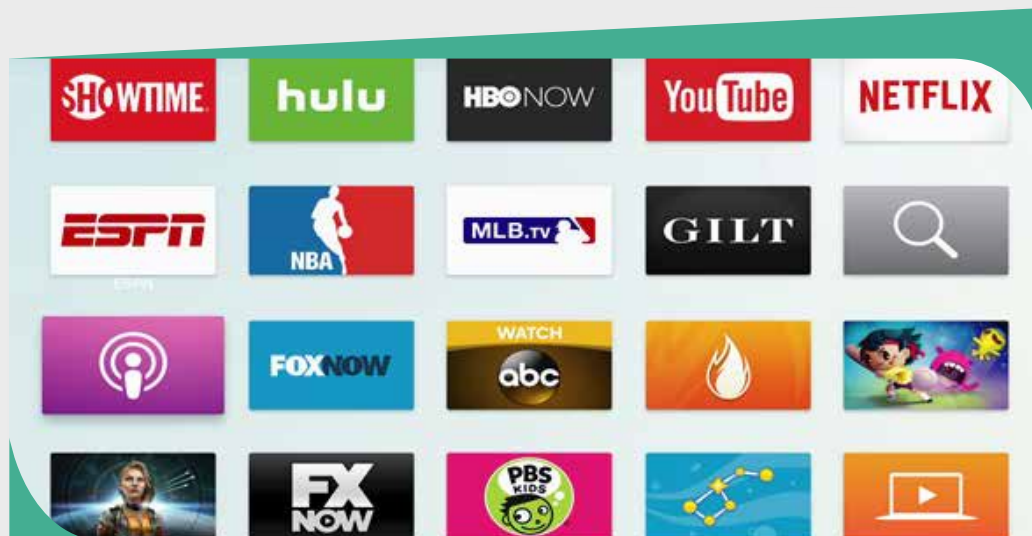
Advertise your Brands, Offers and Promotion on TV Menu

## HeroApps TV and Mobile Hospitality

ONE CENTRALIZED PLATFORM FOR TV, STB, LAPTOP, TAB AND MOBILE.



HeroApps delivers digital content, connectivity, and commerce services to Hotel guests and travelers on multiple devices via one centralized platform! Our IPTV, VOD, Mobile, Digital Signage, and Internet platforms are completely integrated and commerce ready for hotel guests in single system and single network.



Perfect to keep your guest entertained any time of the day. Latest HD movies, local sightseeing information, or using media player for guests USB storage to allow them to view latest pictures from the busy day spent on attractions. Instant access to web browser and most viewed apps - youtube, facebook, etc.

## HeroApps Mobile Key Integration

### ACCESS YOUR HOTEL ROOM DOOR WITH SMART PHONE MOBILE KEY

Guest can use a HeroApps smartphone app to open Hotel room. Keyless entry via smartphone is obviously more convenient than using a magnetic swipe card.

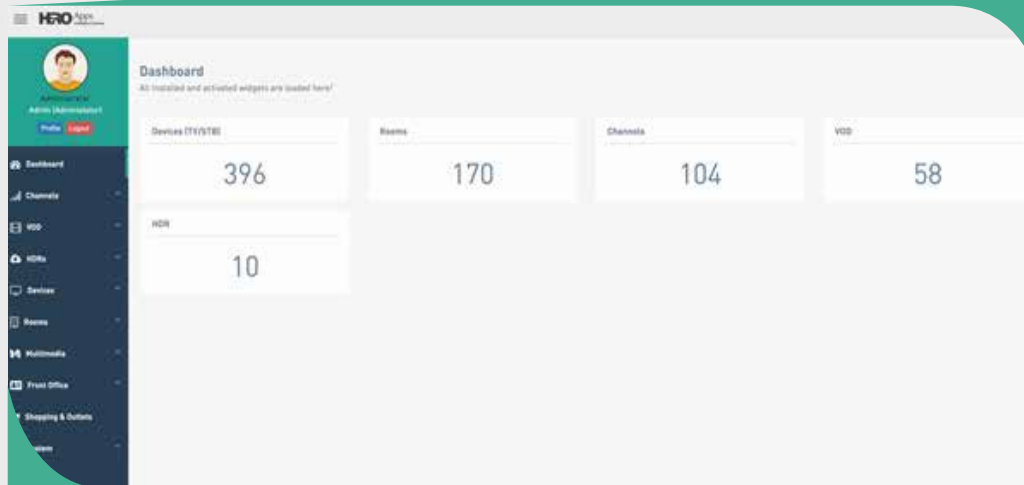
Keyless entry also means guest can skip the check-in desk and go straight to the room. Keyless hotel room entry works like this, Guest enroll Herapps Smart phone by installing an

app. On the day of guest stay at the hotel, a "key" (some kind of encrypted code) is sent to guest phone via a push notification, along with a message telling which room number guest will be staying in. Then, you just hold your phone near your hotel room door, and voila - it unlocks.

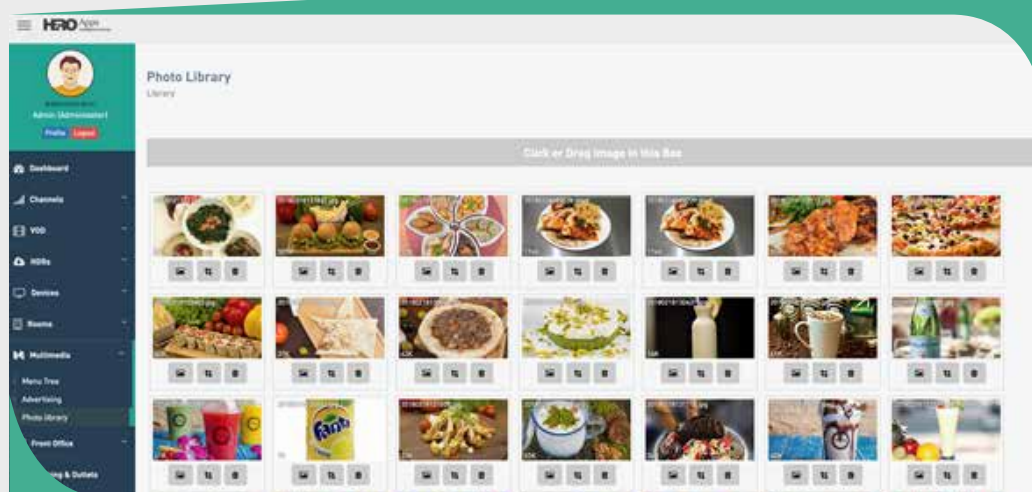


## HeroApps TV and Mobile Hospitality

ONE CENTRALIZED PLATFORM FOR TV, STB, LAPTOP, TAB AND MOBILE.

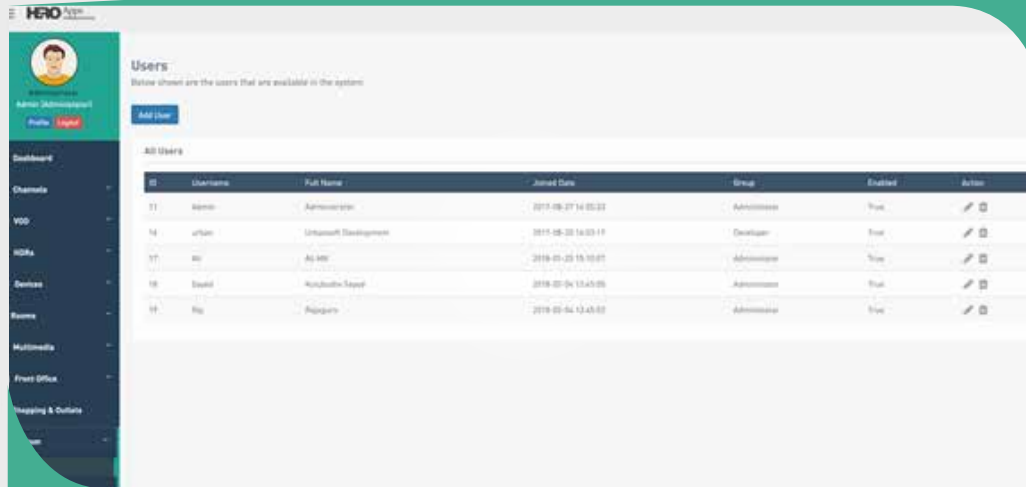


HeroApps CMS is an all-encompassing suite of software tools for managing and monitoring all heroapps related content and services. With CMS, hotel staff can easily manage content for in-room TVs, smartphones, tablets, laptops and digital signage monitors that are driven by HeroApps. HeroApps CMS also includes applications for configuring and monitoring all HeroApps system components.

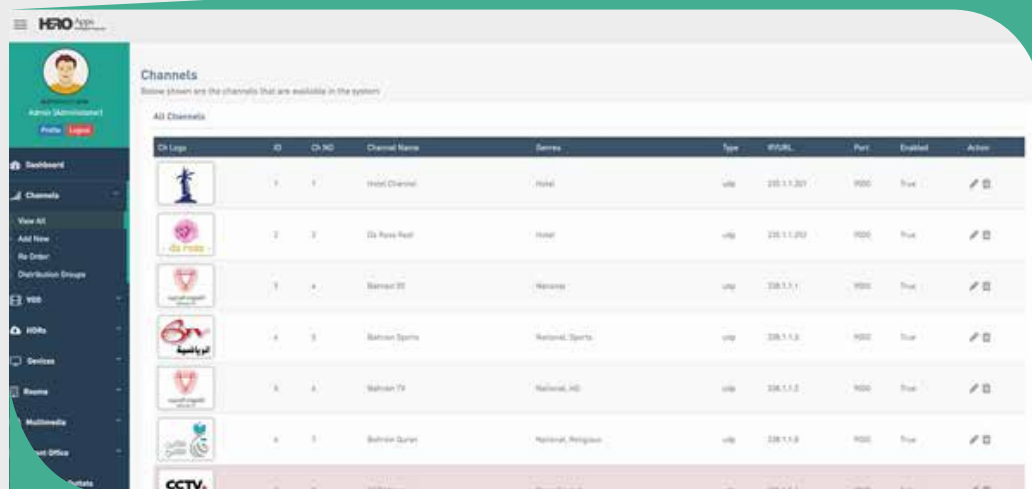


HeroApps Feature-rich CMS allows the hotel to bring all new guest offers and services to the TV screens instantly - without expensive technical support or development - from new room .





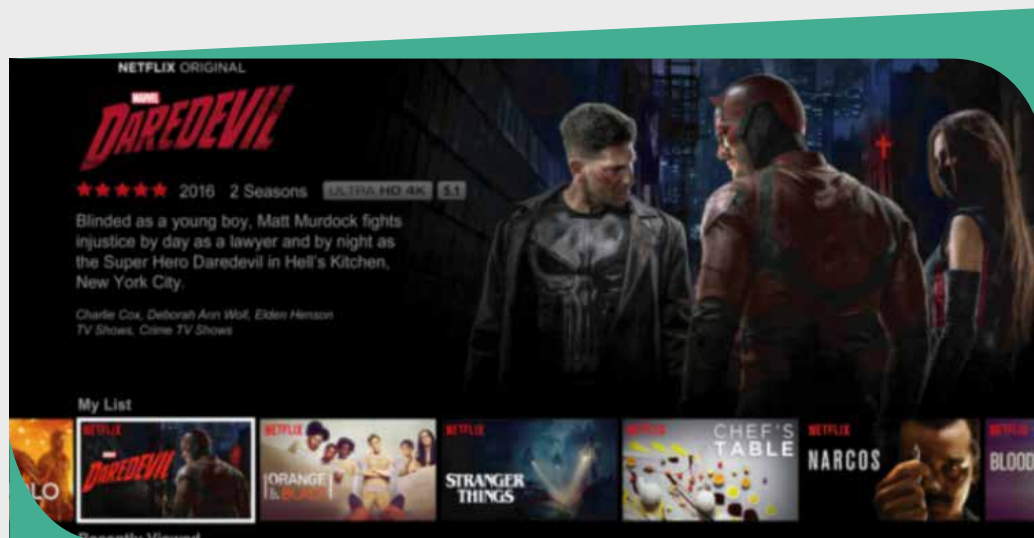
Service options, through special promotions to 3rd party offers. Nothing is easier than to add or remove menus, submenus and specific items, all ready within minutes to give you enough time to spend time with your guests not with technology.



## SMART GUEST CASTING SOLUTION

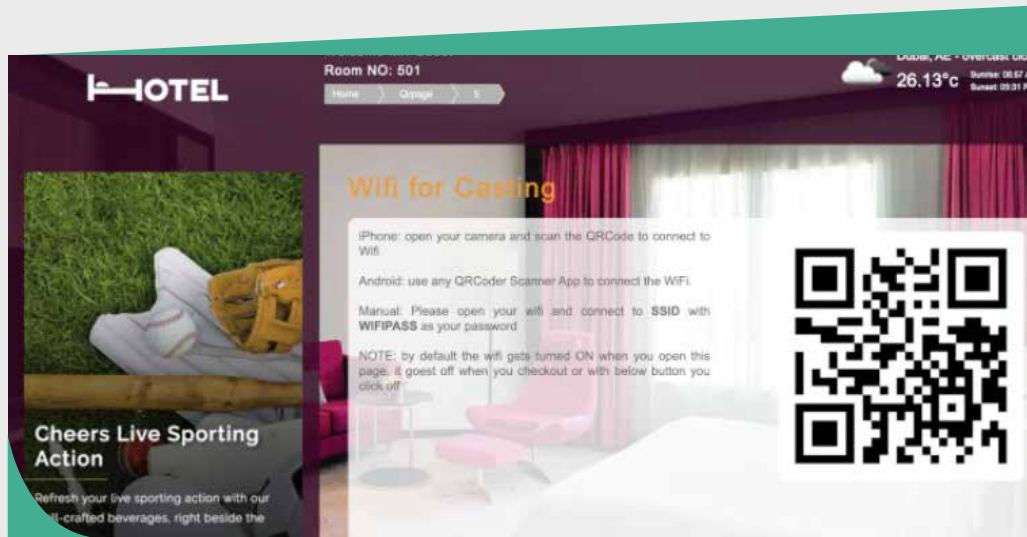


Smart guest casting solution will allow hotel guests to experience secured IOS and android content sharing features on any hospitality TV. A casting solution will attract your guest. The hotel will get to recognize the ever-increasing demand for innovative in-room services. This solution provides a wireless and secure environment for hotel guests to easily stream personal content to the guestroom TV in HD quality.

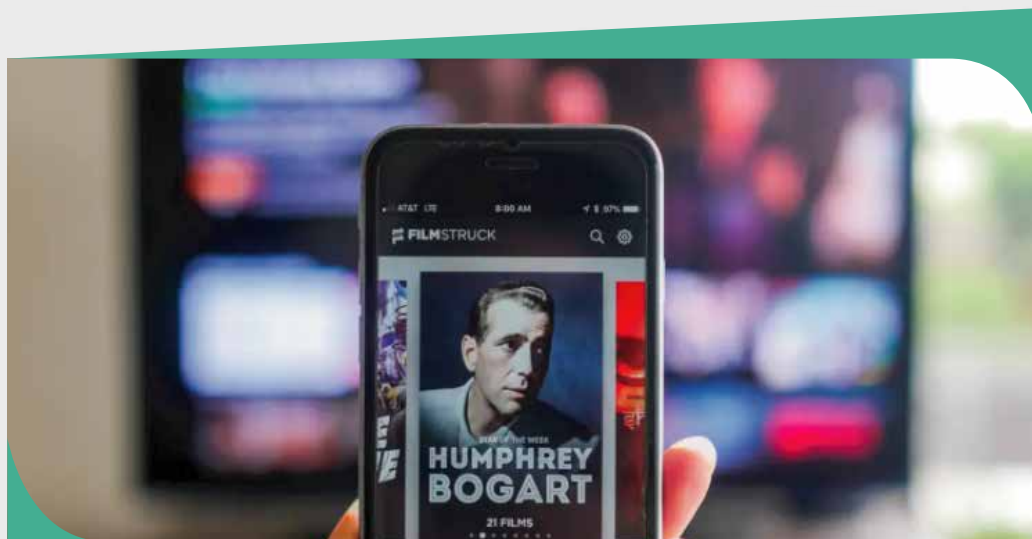


Hotel guests can watch YouTube, Netflix, Amazon prime, HBO, and many apps without sharing login access in secured way. share photos, videos, Notebook and play custom application Store.

## SMART GUEST CASTING SOLUTION



Scan the QR Code, Tap the wifi QR code notification, Join the WIFI network, Once connected press OK to change Chromecast. Find Chromecast on apps like Netflix, Youtube,

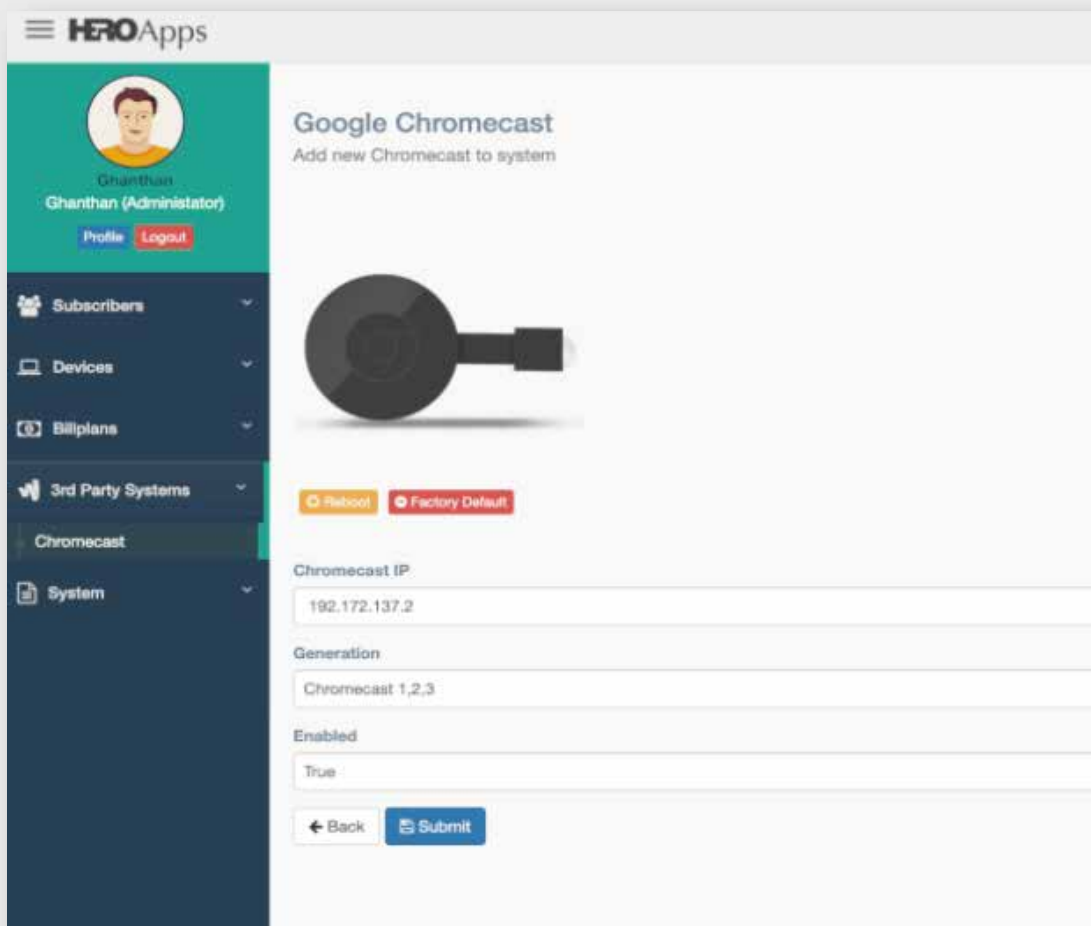


Smart Casting solution allows you to wirelessly beam your screen or media files to a variety of media. Quickly discovers available casting devices on hotel network and uses wifi network to connect directly to a casting device to share screen, videos, audio, presentations and so much more.

## SMART GUEST CASTING SOLUTION

### Manage casting settings

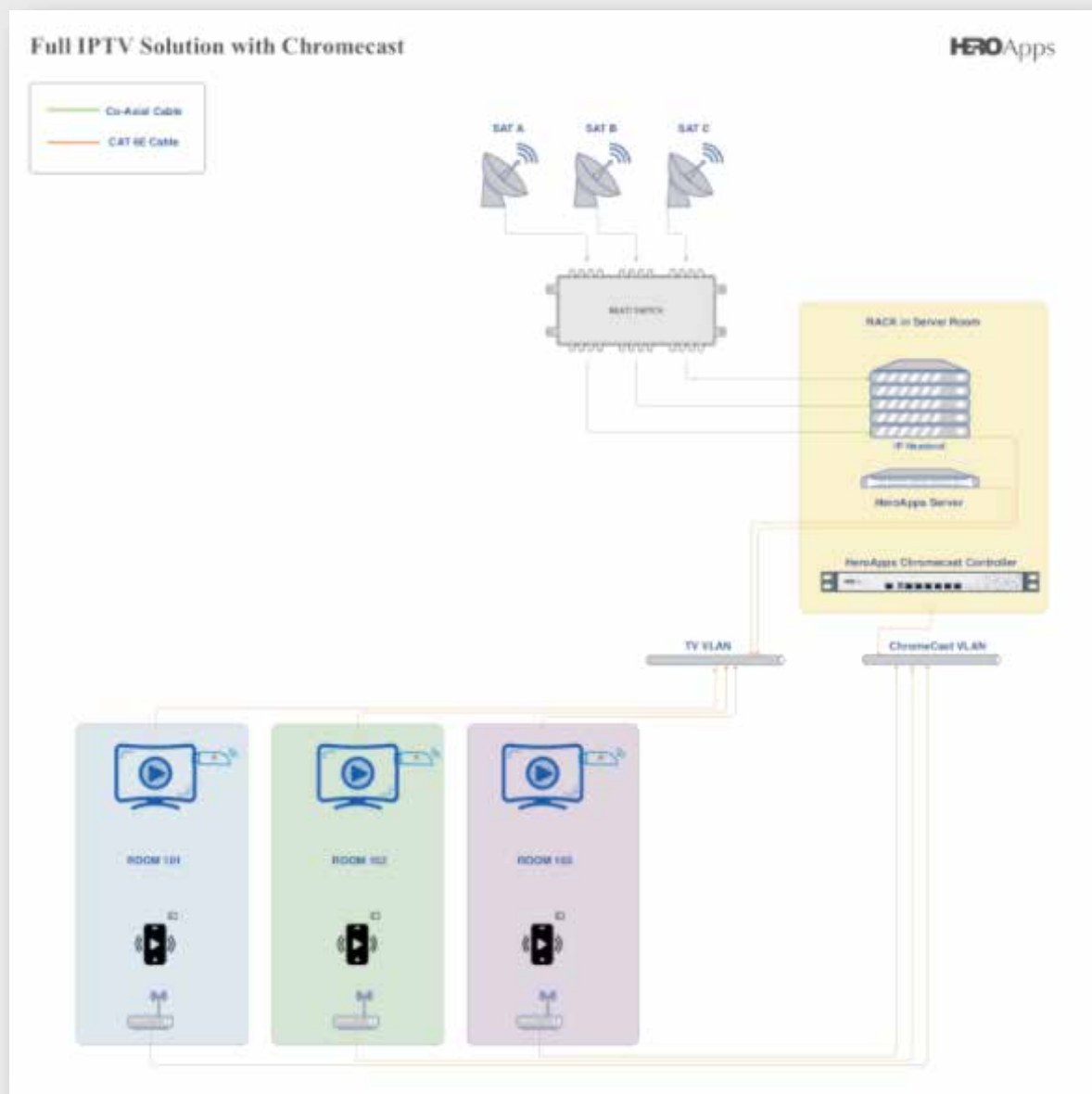
Manage all casting devices and control settings with internet bandwidth in secured VLAN.



The screenshot displays the HEROApps web interface. On the left is a dark blue sidebar with a menu. The top of the sidebar shows a user profile for 'Ghanthan (Administrator)' with a 'Profile' link and a 'Logout' button. The menu items are: Subscribers, Devices, Billplans, 3rd Party Systems, Chromecast (highlighted), and System. The main content area is white and titled 'Google Chromecast' with the subtitle 'Add new Chromecast to system'. It features a large image of a Chromecast device. Below the image are two buttons: 'Reboot' (orange) and 'Factory Default' (red). Further down are three form fields: 'Chromecast IP' with the value '192.172.137.2', 'Generation' with the value 'Chromecast 1,2,3', and 'Enabled' with the value 'True'. At the bottom of the form are two buttons: 'Back' (with a left arrow) and 'Submit' (in blue).



## SMART GUEST CASTING LOGICAL NETWORK DIAGRAM



## SMART GUEST APPLE TV SOLUTION

### Hero Apps Smart Guest Hotel Apple TV Solution.

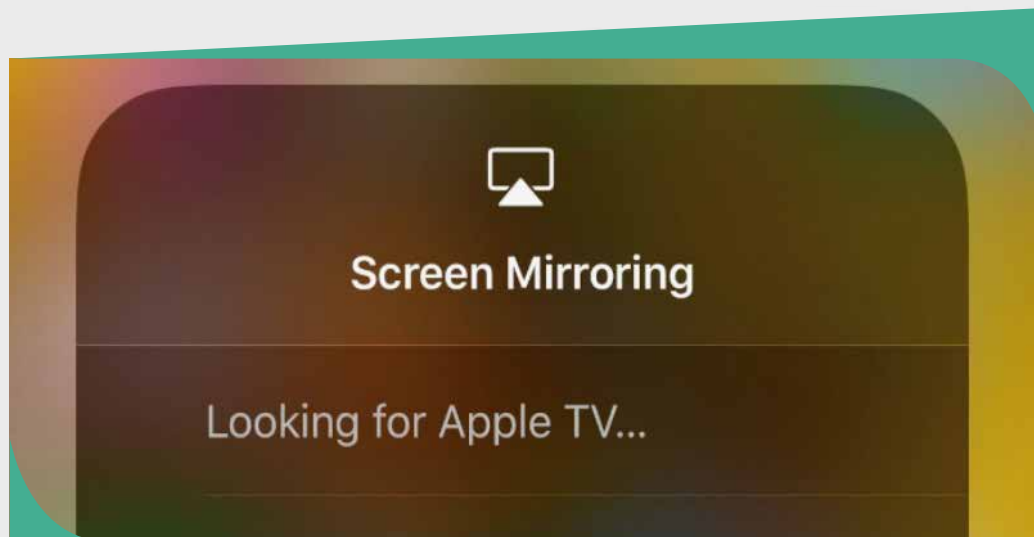
HeroApps Apple TV will allow hotel guests to experience IOS screen mirroring feature on any hospitality TV like Samsung, LG, Philip and STB. Hotel guests can watch, share photos, videos, Games and play custom applications from Apple App Store. HeroApps Apple TV attracts your guest with these services offered. Recognizing the ever-increasing demand for innovative in-room services, HeroApps Apple TV provides a wireless and secure environment for hotel guests to easily stream personal content to the guestroom TV in HD quality.



## SMART GUEST APPLE TV SOLUTION

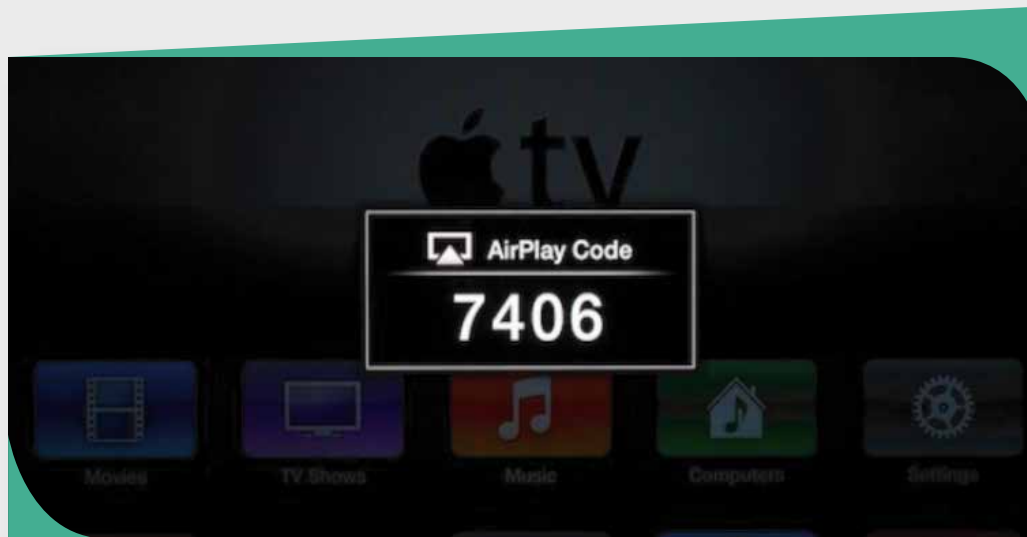


Scan the QR Code, Tap the QR code notification, Join the WIFI network



HeroApps Apple TV allows you to wirelessly beam your screen or media files to a variety of media. Quickly discovers available Apple TV on hotel network, and uses wifi network to connect directly to an Apple TV to share screen, videos, audio, presentations and so much more.

## SMART GUEST APPLE TV SOLUTION



Heroapps Apple TV is designed to manage and send content to a number of Apple TV devices, even simultaneously. Managing concurrent users and Broadcast based on available multiple Apple TV devices to share screen, videos, audio around the room by AirPlay-enabled. Use HeroApps Apple TV in combination with Reflector to create a seamless mirroring experience to any hospitality TV. Never worry about compatibility issues again; share from Apple TV device to any display!



In today's digital world, everyone owns a Smartphone and mostly IOS. IOS devices can be shared wirelessly in the room without the need for cables and adapters. HeroApps Apple TV gives your hotel guest the ability to share and engage with Hotel TV. Focus on what matters most and send content from Apple TV to a television or projector.



# HEROApps

IPTV - MOBILE APPS - KIOSK - GUEST ROOM INTEGRATION - INTERNET GATEWAY - DIGITAL SIGNAGE



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