rGuest® Express

REVOLUTIONIZE THE GUEST EXPERIENCE

Mobile Check-In, Room Keys & Check-Out

Streamline Guest Service with Mobile Resort Tech

Designed specifically to bring efficiency into your operational workflows, rGuest® Express Mobile, combined with Agilysys PMS technologies, operates 24/7, just like you do. Its stable, secure, scalable platform offers control and flexibility to grow your bottom line.

More opportunities to enhance guest service

Digital Check-in
Guests receive a text on their personal device, and use the link to check-in prior to their arrival.

Dining Reservations
During check-in, guests may also be prompted to reserve a table at any of your restaurants using rGuest® Seat. Increase dining reservations and deliver a seamless guest experience.

Room Ready Messaging
Guests receive an automated text alert once their room is ready. They simply pick up their room key - or choose mobile keys - and head to the room.

Mobile Keys & ID Verification
Give guests the power to unlock their guest rooms using their own personal device with real-time ID verification for added security and peace of mind.

Digital Check-out
At the end of their stay, guests receive a text with a link to mobile checkout. It's easy to view the detailed charges in their folio - including itemized receipts from InfoGenesis® transactions. They simply leave the key, bypass the front desk and hit the road.

To find out how you can revolutionize the guest experience, contact your Agilysys representative, or call us at 877 369 6208.

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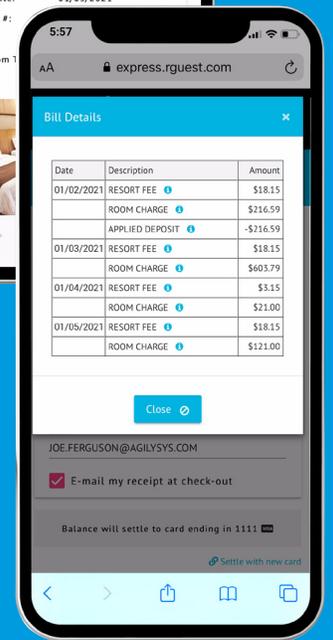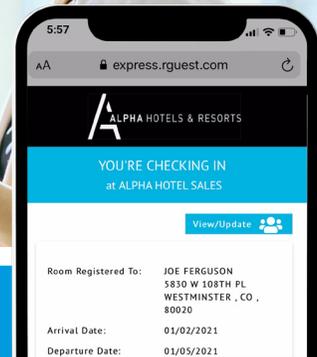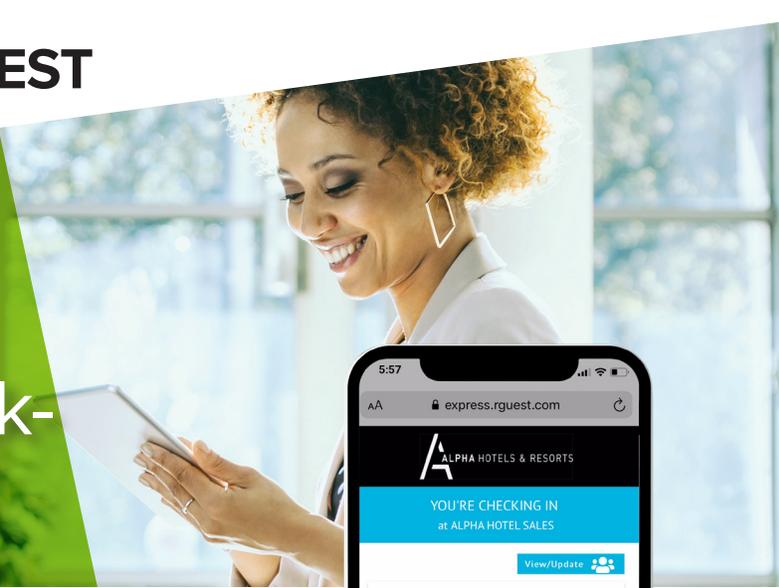
ABOUT AGILYSYS

Agilysys is well known for its long heritage of hospitality-focused technology innovation. The Company delivers modular and integrated software solutions and expertise to businesses seeking to maximize Return on Experience (ROE) through hospitality encounters that are both personal and profitable. Over time, customers achieve High Return Hospitality by consistently delighting guests, retaining staff and growing margins. Customers around the world include: branded and independent hotels; multi-amenity resort properties; casinos; property, hotel and resort management companies; cruise lines; corporate dining providers; higher education campus dining providers; food service management companies; hospitals; lifestyle communities; senior living facilities; stadiums; and theme parks. The Agilysys Hospitality Cloud™ combines core operational systems for property management (PMS), point of sale (POS), and inventory and procurement (I&P) with Experience Enhancers™ that meaningfully improve interactions for guests and for employees across dimensions such as digital access, mobile convenience, self-service control, personal choice, payment options, service coverage and real-time insights to improve decisions. Core solutions and Experience Enhancers are selectively combined in Hospitality Solution Studios™ tailored to specific hospitality settings and business needs.

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