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EMIRATES

WooHoo®

WooHoo is an Enterprise based Digital voice assistant that is AI-enabled and takes care of Guest's requests with quick, accurate, and custom responses. WooHoo powered devices offer Unique Guest Self Service Tool with personalized Guest Experiences

Contactless. Customizable. Secure.

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JBL by HARMAN

REDEFINING LUXURY IN HOSPITALITY WITH THE POWER OF VOICE

Overview

WooHoo is an Enterprise based Digital voice assistant that is AI-enabled and takes care of Guest's requests with quick, accurate, and custom responses. WooHoo powered devices offer Unique Guest Self Service Tool with personalized Guest Experiences.

Key features

1. All-in-One Device (Alarm Clock, Phone, Speaker, Digital Compendium, Photo Frame)
2. Digital F&B menu, and Ordering
3. Enterprise Grade Security
4. Marketing Engine
5. AI based Recommendation Engine
6. Realtime ContentManagement Platform
7. 40+ Integration with Industry Leaders

Digital F&B Ordering

1. Interactive In-room dining App (Touch & Voice Ui)
2. Show videos/images of cooking
3. Send promos & offers
4. Realtime Content Management Platform
5. View past orders
6. Realtime updates to customers about product whereabouts
7. Generate QR Code for Mobile Ordering
8. Schedule Notifications and Promotions

Intelligent Data Analytics

1. Valuable Insights from Guest Usage
2. Generate daily reports
3. Items of the Day, Total revenue, Top queries & more
4. Generate Graphical representation of guest insights
5. Generate real-time graphical representation

Save on Staff Minutes

1. Saves Staff Time - Service Requests fulfilled by WooHoo
2. Reduced Guests Calls
3. Easy to Deploy and maintain
4. Get Notifications & updates for service requests

Guest Safety & Experience

1. Contactless Service Requests
2. Room Controls (Voice & Touch enabled)
3. Book Events, Tours & Attractions
4. Hotel Information easily accessible (Automated FAQ)
5. Set Alarms & Reminders
6. BYOD Support (QR Code Based)
7. Book Hotel public services
8. Integrate 3rd Party Applications (Spotify, Youtube)
9. Reservation Management System
10. Phone Call to I Iotel Services through device

Marketing & Revenue Tools

1. Advanced Targeted Marketing Capabilities
2. AI based Automated recommendations
3. Increase Hotel In-room revenue
4. Intercept Guest Survey
5. Send Personalized Alerts to VIP's/Groups
6. Increase Hotel In-room revenue

Full Integration with Popular Room Management Software

Opera · netsapiens · 3CX · Spotify · AMADEUS · INTEREL · Infrasys · GuestTek · FCS

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Let us hear you

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