



**IPTV - MOBILE APPS - KIOSK - GUEST ROOM INTEGRATION- INTERNET GATEWAY - DIGITAL SIGNAGE**

# HeroApps IPTV Compliance Statement.

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## HeroApps IPTV Compliance Statement

- ✓ IPTV system will be IP based and will be offering Video Streaming, Video on demand and Audio on demand as well as NPVR features. The IP TV system and TV screens shall be Full HD capable and shall be able to handle both MPEG-2 and MPEG-4(H264) video encoding.
- ✓ IPTV system able to support colour either standard 4:3 or widescreen 16:9 image ratio.
- ✓ Support Video on demand, Music on demand with play, pause, stop, fast forward, fast backward functionalities.
- ✓ The system shall be able to collect either from satellite or out of band EPG information's for all the streamed channels. This information shall be provided when swapping between live TV channels or by the Electronic Program Guide itself. The EPG shall provide program information two days in advance.
- ✓ TV System Completely based on Cat6 e IP based Network
- ✓ TV System Can do 2 way Communication
- ✓ TV channel expandable
- ✓ Records TV channels in storage and play based on guest schedue and requirments
- ✓ It shall also support multiple audio streaming in different languages per single video stream
- ✓ Full high definition and 3D support from source to set-top box.
- ✓ Personalized room or guest profile
- ✓ FTG or Premium PPV channels.
- ✓ Multi-language support including Arabic
- ✓ Internet radio channels
- ✓ Electronic Program Guide for selected channels.

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- ✓ Parental control for restricted access to certain channels.
- ✓ Support of encrypted channels.
- ✓ Capacity of unlimited channels, limits to be defined by network capacity.
- ✓ The system shall be energy efficient by switching of the TV whenever the room is not booked.
- ✓ Software capabilities for mobile devices connection
- ✓ Streaming live TV channels on Client's personal devices
- ✓ All Hospitality TV & Android STB Support ( Samsung, LG, Philips, Sony, Vestel, Android & Apple TV
- ✓ Weather Report , International Clock, Flight Status integration, RSS feed, Online New Intergration
- ✓ TV Power on/off control, Volume Control, Channel control from Software Intergrate feature
- ✓ Apps - Youtube, Netflix, Screen Mirror, Browsing etc..
- ✓ Hotel Information - Hotel videos, Gallery, content display. Multiple theme, can be updated from CMS portal
- ✓ TV channels - changing and modification can be done from CMS portal and mobile compatibility
- ✓ Movies on Demand, Music on Demand integration, Radio link integration
- ✓ Promotions - Promotion on watching channels, promotion scheduling, managed from CMS Portal
- ✓ Messages - Message mail, Popup message, emergency message, Flash message
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- ✓ Directories, Hotel Extensions, Near by information, Tourist information, rent a car, embassy information
- ✓ Integration - Food order, Resturant and dinning

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- ✓ Integration - booking spa, water sports, Laundry, Housekeeping
- ✓ Integration - Fire Alarm System, PABX System
- ✓ Integration - GRMS with any 3rd party API support
- ✓ Integration - Door lock with any 3rd party API support
- ✓ Integration - IOS & Android display channel streaming support in Tab, mobile etc
- ✓ Integration - Chromecast Solution with TV system
- ✓ Integration - APPLE TV managed solution for IOS screen mirroring users
- ✓ Multiple theme usage for promotion and digital signage and scheduling
- ✓ In Room automated Intelligent promotions, based on schedule, date and time
- ✓ In Room UP Selling Module to Room Upgrade
- ✓ Easy Theme changeable based on schedule, date and time
- ✓ Elegant Designed UI in multiple region Display
- ✓ Personalized Ecards for Birthday, greetings, Special occasions
- ✓ House keeping, Mini bar update, feedback request, room status update
- ✓ Interfaces with the PMS for : Language pre-selection
- ✓ Interfaces with the PMS for : Specific welcome messenger
- ✓ Interfaces with the PMS for : Favorite / ordered channel list by language
- ✓ Interfaces with the PMS for : Bill preview
- ✓ Interfaces with the PMS for : Guest messages

Interfaces with the PMS for : Group message

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- ✓ Interfaces with the PMS for : Express checkout
- ✓ Interfaces with the PMS for : Room Service
- ✓ Interfaces with the PMS for : Wakeup call
- ✓ Interfaces with the PMS for : TV reset (at checkout or room change)
- ✓ Interfaces with the PMS for : Features enablement (VoD, GoD, Specific channels...)
- ✓ Interfaces with the PMS for : VoD usage reporting
- ✓ Interfaces with the PMS for : GoD usage reporting
- ✓ Interfaces with the PMS for : NPVR usage reporting
- ✓ Integration - Chromecast Solution with TV system
- ✓ Connectivity of Data Network & Wifi Solution
- ✓ Digital Signage - Category wise - Menu of the day promotion
- ✓ Digital Signage - Single CMS Portal across platform
- ✓ Digital Signage - Advance Scheduling Weekly, Daily, Date and Time range
- ✓ Digital Signage - CMS Flexible for Marketing team to make their all promotion to any extendable
- ✓ Digital Signage - Meeting room auto display and schedule
- ✓ Digital Signage - Dedicted login user access
- ✓ TV Integration - Room Control Intergration
- ✓ TV Integration - Room Control : lights and dimmer control
- ✓ TV Integration - Room Control : AC controls, Climate settings Low to High



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- ✓ TV Integration - Room Control : Curtain Controls
- ✓ TV Integration - TV Control Intergration in Mobile App
- ✓ TV Integration - TV Control : Smart Remote in Mobile App
- ✓ TV Integration- TV Control : Volume, Menu Navigation, Channel change in Mobile App
- ✓ TV Integration - TV Control : Power off / on, Source change in Mobile App
- ✓ TV Integration - Inroom Dining : Food Ordering Intergration ( Complete Automatic Micros integration )
- ✓ TV Integration - Inroom Dining : Food Ordering Intergration ( Using IRD Solution )
- ✓ TV Integration- Inroom Dining : Item Selection, Order Selection, Placing Order
- ✓ TV Integration - Inroom Dining : Order Notification in SMS, Email, ON screen Notification
- ✓ TV Integration - Inroom Dining : Order process status, Preparation Status and Delivery update
- ✓ Integration - Flight status, Shop activities, Weather report
- ✓ Integration - Guest Feedback & Satisfaction report
- ✓ Integration - Prayer time, Pay per view Videos and Channels
- ✓ Alexa Integration - AI Automation system,
- ✓ Alexa Integration : AI voice to open / close door
- ✓ Alexa Integration - AI voice for TV control
- ✓ Alexa Integration - AI voice control Room lights, AC, etc
- ✓ IPTV HEADEND - DISH, Fiber Optical LNB with 3 local SAT installation, setup and commissioning

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- ✓ IPTV HEADEND - 200 TV channels support
- ✓ IPTV HEADEND - Support 20 Paid channels for OSN CAM Slots
- ✓ IPTV HEADEND - Support 16 HDMI encoder for beins sports
- ✓ IPTV HEADEND -Capable of FULL HD shall be able to handle both MPEG-2 and MPEG-4(H264) video encoding